

BOIL WATER NOTICE

Loss of pressure in The Agency Water System

BOIL YOUR WATER BEFORE USING

Bring tap water to a rolling boil, boil for one minute, and cool before using. Or use bottled water certified for sale by the Oregon State Department of Health. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

This Boil Water Notice applies to all residences and businesses in the Warm Springs agency area.

What Happened?

During Phase 2 of Project 1, PRV repairs/replacement, we experienced loss of pressure at KNT and in the West Hills area.

When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.

What is being done?

The contractor hired by the tribe to complete the PRV repair/replacement continues to work to get the agency water system back online as soon as possible. We anticipate the work to be completed around 5:00PM today (October 24, 2019) with water flowing to refill reservoirs. This notice is expected to be lifted sometime next Wednesday (October 30th, 2019) after BacT results are reviewed by EPA for compliance. This notice is being issued pursuant to established protocols to insure the community has safe drinking water.

Based on the recommendation of the water system supervisor, you will need to boil water indefinitely or until the problem is fixed. You will be informed when tests show that you no longer need to boil your water.

For more information, please contact:

The Branch of Public Utilities, Water & Wastewater division at (541) 553-3246.

Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.